

Old Mill Holiday Park

Mill Road, St Helens, Ryde, Isle of Wight, PO33 1UE

mail@oldmill.co.uk Tel: 01983 872507 www.oldmill.co.uk

Site Accessibility Statement

THE SITE

Our site is a small family run holiday park which is situated overlooking Bembridge harbour in the rural location of St Helens. Overall the park is spread over slopes running down from the centre of St Helens village to the harbour and there are some steep gradients in places. The park is split into two levels by Mill Road, a small lane which is a no through road and also has a steep gradient. The lower level caravans nos. 1 to 16 are on level ground and are approached by a paved footpath. Vehicles are not permitted in the park but the car park is adjacent and on the same level. The park facilities and reception are approximately fifty metres away access to which is along the lane which slopes upwards. The upper park is a sloping site on which caravans nos. 20 to 33 are situated as well as the pine cabins 17, 18, 19, 34, 35, 36 and the Lodge. There is a steep slope leading down to reception, games room and laundry. The Glade apartments are also situated on the upper park and have parking spaces adjacent approached from Latimer Road. There are several steps down from the parking area to the entrances although these can be avoided by walking round on the grass. Vehicles are not permitted on the upper site which has a car park sited at its top end. Most caravans are accessible by a downward sloping paved pathway; however units 28 to 34 are accessed by steps from this pathway. There is a lay-by adjacent to the paved footpath which fronts onto Mill Road and gives level access to these units; parking is not normally permitted in this lay-by.

THE ACCOMMODATION

Most of our caravans and cabins have steps up to the front door. The exceptions are caravans 1, 2, 3 and 4 and cabins 19, 35 and The Lodge. These units have balconies which are accessed by ramps of a reasonable gradient. The Glade apartments have steps to the front door and the first floor is only accessible via the staircase. Caravan no. 1 is particularly suitable for disabled guests with level access from the footpath and allocated disabled parking adjacent to the unit.

RECEPTION

Our reception is situated adjacent to Mill Road with limited parking on the forecourt. The entrance is approached via a paved walkway with an upward gradient. Reception is normally open from 8.30 to 12.30 Monday to Saturday. There is an out of hours number displayed on the door and a member of staff is usually available on site when the reception is closed.

GAMES ROOM

The entrance to the Games Room is adjacent to Reception and has double door access without steps. This facility may not be available between November and March.

LAUNDRY ROOM

The laundry is located across the driveway from Reception and has single door access of standard width. The path to the laundry entrance is quite narrow. Access from the upper park is via a downward slope and from the lower park an upward slope. These gradients are quite steep.

SITE LOCATION

The Old Mill Holiday Park is situated in a rural location within a few minutes walk of the village centre via a small road which slopes upward from the site. Facilities in the village include two restaurants, cafes, a newsagents, corner shop/post office and public house. The lower park fronts onto Bembridge Harbour but beaches are a walk of some 20 minutes away.

TRANSPORT

Public transport is available to and from Ryde and Newport via Sandown on the No. 8 bus service which is an hourly service through the day and the evening. The service passes through Bembridge. There is a bus service to Tesco's superstore once a day.

The above information is a brief description of the site's accessibility. We would suggest that a phone call to the site would be advantageous so that staff can assess individual requirements and assist in any way possible.

USEFUL NUMBERS

Isle of Wight Society for the Blind	01983 522205
Disability Information Helpline	01983 522823
Hard of Hearing and Deaf	01983 522718
Wheelchair hire British Red Cross	01983 522718
Wheelchair hire Island Mobility	01983 530000
Southern Vectis Bus Services	01983 827000
St Helens Medical Centre	01983 875965

***Appendix 1. 9 Port Marina House**

Whilst this property has parking in front of the house and no steps to the front door all the living accommodation is on the first and second floors so steps are unavoidable, both to the living room and kitchen from the ground floor and from the living room and kitchen to the bedrooms. There are toilet and bath facilities on both the first and second floors, with a shower cubicle and WC on the first floor and bath and WC on the second floor. The stairs are standard for a town house.